



March 25, 2010

Dear Provider,

Unison Health Plan congratulates 2010's Gold Star providers.

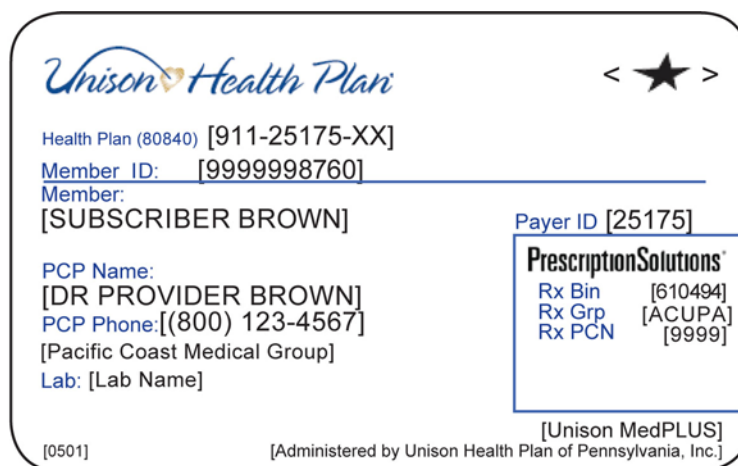
As a result of their excellence, our Gold Star providers are relieved of all referrals and most prior authorizations. Gold Star providers will only need approval for:

- admission to hospitals, skilled nursing and rehab facilities
- services from providers who are not in our network
- non-formulary drugs and medications that require prior authorization
- non-covered benefits

These benefits will be in effect from April 1, 2010, through March 31, 2011. A listing of the 2010 Gold Star Providers can be found on pages 3 and 4 of this letter.

### Who Goes to Gold Star Providers?

Below is an example of a Unison ID card with the Gold Star designation. Note the star on the top of the card as well as alongside the provider's name.



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## How Can You Verify Gold Star Status?

We have implemented three methods for you to easily verify Gold Star status when treating your patients.

- ***Gold Star Portal***

When you log in to the Unison web site to verify member eligibility, the PCP information for your patients will include their Gold Star status by reading: **This is a Gold Star Provider**

In the *Find a Provider* section of the web site, the star shown will be next to the names of Gold Star providers ☆

- ***Gold Star on the Interactive Voice Response (IVR)***

When you call the Unison Health Plan Verification Line to verify member eligibility information, the IVR will provide this message during the playback of an eligible member's PCP information: **This is a Gold Star provider.**

- ***Gold Star Extension***

The Gold Star Extension is a new component of our Facets system that allows our customer service teams to provide detailed records of a member's Gold Star status including a member's Gold Star provider and dates a member is actively with a Gold Star provider.

## Are You Interested?

The measurement period for our next cycle (2010) began on January 1, 2010, and will end December 31, 2010. Any provider or practice with 200 or more Unison members that is open to the addition of new members and meets the program requirements can participate in the Gold Star program. Please contact a Provider Relations representative for more information.

Sincerely,



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Jennifer Kessler  
Plan President



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Joseph Sheridan, DO  
Pennsylvania Medical Director

## 2010 Gold Star Providers

**Congratulations to the following providers who have achieved Gold Star status:**

*AGH Pediatric Clinic  
All About Childrens Pediatric  
Partners  
Altoona Family Physicians  
Balachandra Chekka, MD  
Bayside Family Medicine  
Bhara F. Janadri, MD  
Beittel Becker Pediatric  
Associates  
Bellevue Pediatric Associates  
Blairsville Family Health  
Center  
CCP Bass Wolfson  
CCP Blairsville Pediatrics  
CCP GIL  
CCP Jeannette  
CCP Moon Wexford Pediatrics  
CCP Mountain View Pediatrics  
CCP Pittsburgh Pediatrics  
CCP Russelton  
CCP South Hills Pediatric  
Associates  
Century III Medical Associates  
Cherry Tree Pediatrics  
Cheryl A Duffy, MD  
Children & Teen Center  
Childrens Clinic at LVH  
Childrens Health Care West  
Clay Battelle Community  
Health Center  
Clementine Abeloff Community  
Health Center  
Cornerstone Care  
Cornerstone Care Community  
Medical Center  
Cornerstone Care Pediatric  
Associates of Wash  
Daniel A Church, MD  
Dawn McCracken, MD  
Duy Ba Nguyen, MD  
East Suburban Pediatric  
Associates  
East York Family Medicine  
Eden Park Pediatric Associates  
Family Care Center  
Family First Health Hannah  
Penn Center*

*Family First Health Hanover  
Center  
Family First Health Lewisberry  
Center  
Family First Health South  
George Center  
Forbes Family Practice  
Frank M Tursi, DO  
Gettysburg Pediatrics  
Ghaffar A Zafar, MD  
Hamilton Health Center Inc  
Helping Hands Pediatrics  
Heritage Primary Care  
Hilltop Community Healthcare  
Center  
Indiana Pediatric Associates  
Kultar S Shergill, MD  
L J Silberman & Associates  
Laurel Pediatric Associates  
Laurel Pediatrics  
Liberty Family Practice  
Matilda R Sotomayor, MD  
McClelland Family Practice  
Medical Group of Corry Inc  
Metro Family Practice  
Milka E Velazquez, MD  
Mira Slizovsky, MD  
Mountain Area Healthcare PC  
Mountain Family Care  
Next Generation Pediatrics  
North East Family Practice  
Northeast Pediatrics LLC  
Pediatric Alliance Chartiers /  
McMurray Division  
Pediatric Alliance Greentree  
Division  
Pediatric Alliance Southwest  
Division  
Pediatric Associates of  
Kingston, LLC  
Pediatric Associates of Latrobe  
Pediatric Associates of  
Westmoreland  
Pediatric Care Center  
Pediatric Care Specialists  
Pediatric Healthcare Associates  
PhysicianCare PC*

*Primary Care Center of Mt  
Morris  
Primary Health Network  
Redi Care Physicians Inc  
Rural Health Corp of NE PA  
Sacred Heart Primary Care  
Saint Vincent Family Medical  
Center  
Scranton Primary Health Care  
Center  
Sewickley Valley Pediatric &  
Adolescent Medicine  
Sibbering & Mielnicki  
Associates  
Somerset Family Practice  
Somerset Pediatric &  
Adolescent Health Center  
Southeast Lancaster Health  
Services  
Springdale Pediatric Medicine  
Steel City South Pediatrics  
Sto Rox Family Health Center  
The Doctors Office,  
Connellsville  
Tri State Pediatric Associates  
Inc  
Twin Rose Primary Healthcare  
UPMC McKeesport Latterman  
UPP Department of Pediatrics  
UPP Pediatric Primary Care  
Vidyasagar Bollampalli, MD  
Vineyard Primary Care  
Wael Yacoub, MD  
Walter L Aument Family  
Health Center  
Warren Medical Group  
Warren Pediatric Associates  
Waynesburg Family Medicine  
Welsh Mountain Medical &  
Dental Center  
Whites Crossing Medical  
Center  
Young-Kyu Lim, MD  
Your Pediatric Connection  
Zarar M Bajwa, MD*