

## Provider Billing Alert

### MedPLUS+ MedPLUS+ CHIP

#### PHARMACY CLAIM COORDINATION OF BENEFITS

The Pennsylvania Medical Assistance managed care program and PA Insurance Department require MedPLUS+/MedPLUS+ CHIP to be the payor of last resort. If a member has other insurance coverage with a pharmacy benefit (Medicare included for covered items), the alternate insurance must be billed first.

MedPLUS+/MedPLUS+ CHIP is only responsible for the co-pay or co-insurance up to the MedPLUS+/MedPLUS+ CHIP maximum payable amount for the service.

After the claim is adjudicated to the primary insurance, the co-pay or co-insurance can be billed to MedPLUS+/MedPLUS+ CHIP on a MedPLUS+/MedPLUS+ CHIP Primary Insurance Co-pay Form. Co-pays are not to be billed on-line to CaremarkPCS, as the processing system does not appropriately recognize these claims as secondary or co-pay only claims.

Please contact the MedPLUS+/MedPLUS+ CHIP Pharmacy Department at 412-380-6015 with questions, to request claims forms, or if you become aware that one of our members has other coverage for pharmacy benefits.

If you have any questions concerning your copay reimbursement Remittance Advice, please contact Provider Services at  
1-800-600-9007.

Thank you for your cooperation in this matter.