



Subject: Unison Health Plan of Pennsylvania, Inc. and Unison Family Health Plan of Pennsylvania, Inc.

Transition to NCC Credentialing

Scope: The following Unison plans operating in Pennsylvania:

Unison Advantage

Unison MedPlus

Unison Kids

Unison aB

Effective August 1, 2010, Unison Health Plan of Pennsylvania, Inc. and Unison Family Health Plan, Inc. are transitioning their credentialing activities of initial and re-credentialing to our centralized unit, National Credentialing Center (NCC). Any provider requesting participation will need to contact our National Credentialing Center at 1-877-842-3210 to initiate the credentialing process. When prompted, the provider should select “Other Professional Services,” then “Credentialing,” then “Join the Network.” To ensure a seamless transition, we will continue to process all paper applications received prior to September 1, 2010.

Should you have any questions, please contact Provider Services at 1-800-600-9007.

Unison utilizes several clearinghouses including Emdeon, aka WebMD, RelayHealth, MedAvant Healthcare Solutions and Payerpath, to receive electronic claims from providers and send electronic remittance advices to providers. Please contact your Provider Services Representative or access our website at www.unisonhealthplan.com to obtain more information regarding EDI.