



Effective January 1, 2011\*, Unison Health Plan of Delaware (Unison) will be transitioning the administration of our members' behavioral health benefits to our affiliate company, United Behavioral Health (UBH). As such, your contract with Unison will be terminated effective December 31, 2010, based on the specifications as stated in your Provider Agreement. However, if your agreement with Unison includes the provision of services other than behavioral health care services, then your agreement with Unison shall remain in effect only for provision of those services.

If your organization is already contracted with UBH, your contract with UBH will cover Unison members and at this time no additional action is required by you or your office. You will receive additional communication from UBH relative to this transition in the near future.

If your organization is not contracted with UBH, we sincerely hope that you are interested in continuing to provide behavioral health services to our members by joining the UBH network of behavioral health providers.

- UBH is one of the largest companies that specialize in providing quality mental health and substance abuse services.
- UBH believes that its participating clinicians and facilities are the key to its success and the company endeavors to work closely and collaboratively with each participating provider to facilitate the highest quality behavioral health care services to our members.
- UBH does not require pre-authorization on many routine outpatient behavioral health services.

**Please note that in order to continue to provide behavioral health care services to Unison members you will need to become contracted as a UBH provider.** Your contract with UBH would replace your current contract with Unison. If you have any questions please call 866-660-7181 to speak with a UBH Network Associate, otherwise you will soon be receiving information in the mail regarding contracting with UBH.

**If you choose to not join the UBH network, you will be able to continue to provide behavioral health care services to Unison members for 90 days past the effective termination date of December 31, 2010.** In order to request continuation of behavioral health care services, or if you have any questions about the termination of your behavioral health care services, please contact provider services at 800-600-9007.

Sincerely,

Executive Director  
Unison Health Plan of Delaware

\*Pending approval by the Insurance Department of Delaware