

Dear provider,

We value the care you provide to our members, your patients and would like to let you know the change that will be happening March 1, 2011.

**Beginning on March 1, 2011, Unison Health Plan has a new look – UnitedHealthcare Community Plan, with the same commitment to serving our state partners, providers and members.**

UnitedHealthcare offers health benefits for people of every age and all walks of life under a variety of brands. In Delaware as you know, we've offered Medicaid and CHIP benefits under the Unison brand. Now we are simplifying our branding across the country and will soon offer all of our benefit plans under the UnitedHealthcare brand.

We think you'll find that our name change is a major step toward being simpler for you to work with. By moving to a single, national brand, we're working to deliver a consistent, positive experience for members, while recognizing the importance of clear identification and ease of processing claims.

Your patients' health care benefits will stay the same. Current plans aren't changing. There's nothing our members need to do to keep their coverage, or keep you as their provider. They'll still get the same benefits, the same dedication and the same quality service. Only our name is changing. Members will receive new ID cards in the mail effective March 1, 2011.

Our local presence will also stay the same, as we remain committed to the understanding of local culture and its relation to disease and disease management. Our infrastructure, efficiencies and technology will help you improve your patients' lives. And even though we're now one brand, you'll still get to us through the same phone numbers as before.

Although we believe this change shouldn't result in any disruption in service to our members, we would appreciate knowing about it right away if you hear of any problems or concerns. We value our relationship with the community, and we value our relationship with you. If you have any questions, please contact 1-800-600-9007.

Sincerely,



Donald Langer  
Executive Director

