



ATTENTION: All Providers

As a reminder, Unison requires your taxpayer identification number (TIN) and/or social security number (SSN) in the respective fields on all claim submissions. This applies to all professional, facility, and dental claims, in both electronic and paper formats. Failure to submit a TIN/SSN in the appropriate field, block, or segment will result in a denial of the claim.

For instructions on the proper completion of the CMS 1500 you may visit <http://www.nucc.org/>, for the UB 04 you may visit <http://www.nubc.org/> or you may go directly to the CMS Claims Processing Manual at <http://www.cms.hhs.gov/Manuals/IOM/list.asp> and refer to the CMS-1450 and CMS-1500 data sets. For electronic claim submission, please refer to the HIPAA Implementation Guides located at <http://www.wpc-edi.com/>

For questions regarding this policy please contact Unison's Provider Services Department at 1.800.600.9007.

Unison utilizes several clearinghouses including Emdeon, aka WebMD, RelayHealth, MedAvant Healthcare Solutions and Payerpath, to receive electronic claims from providers and send electronic remittance advices to providers. Please contact your Provider Services Representative or access our website at www.unisonhealthplan.com to obtain more information regarding EDI.